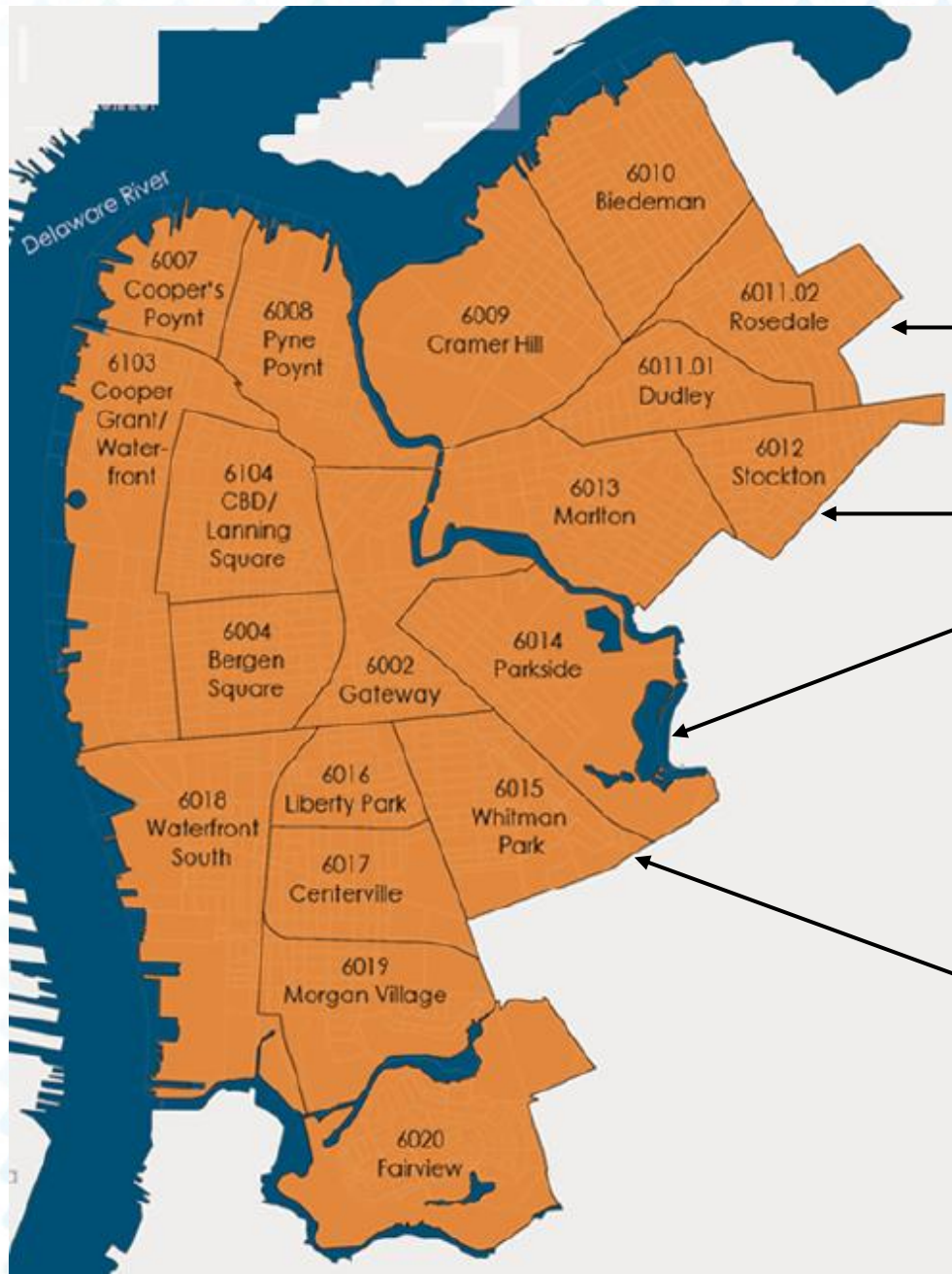




Partners in the Community

May 11, 2021



New Jersey American Water
Water Service Area in Camden

City of Camden Sewer Service Area
Operated by American Water
Contract Services

City of Camden - Water Service Area
Operated by American Water Contract Services

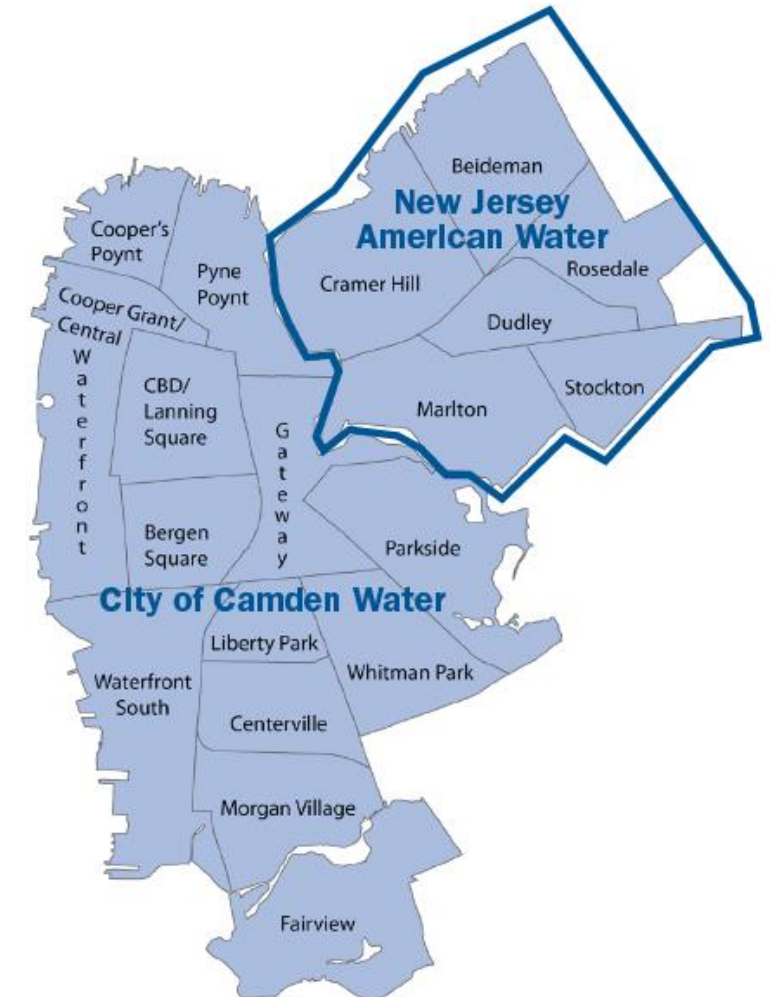
Providing Water Quality in Every Drop

- The water in the Camden system currently meets or surpasses all drinking water standards under the Safe Drinking Water Act.
- Committed to keeping our customers and communities safe.
- American Water samples and monitors the City's water to maintain compliance on a daily, weekly, monthly and quarterly basis.

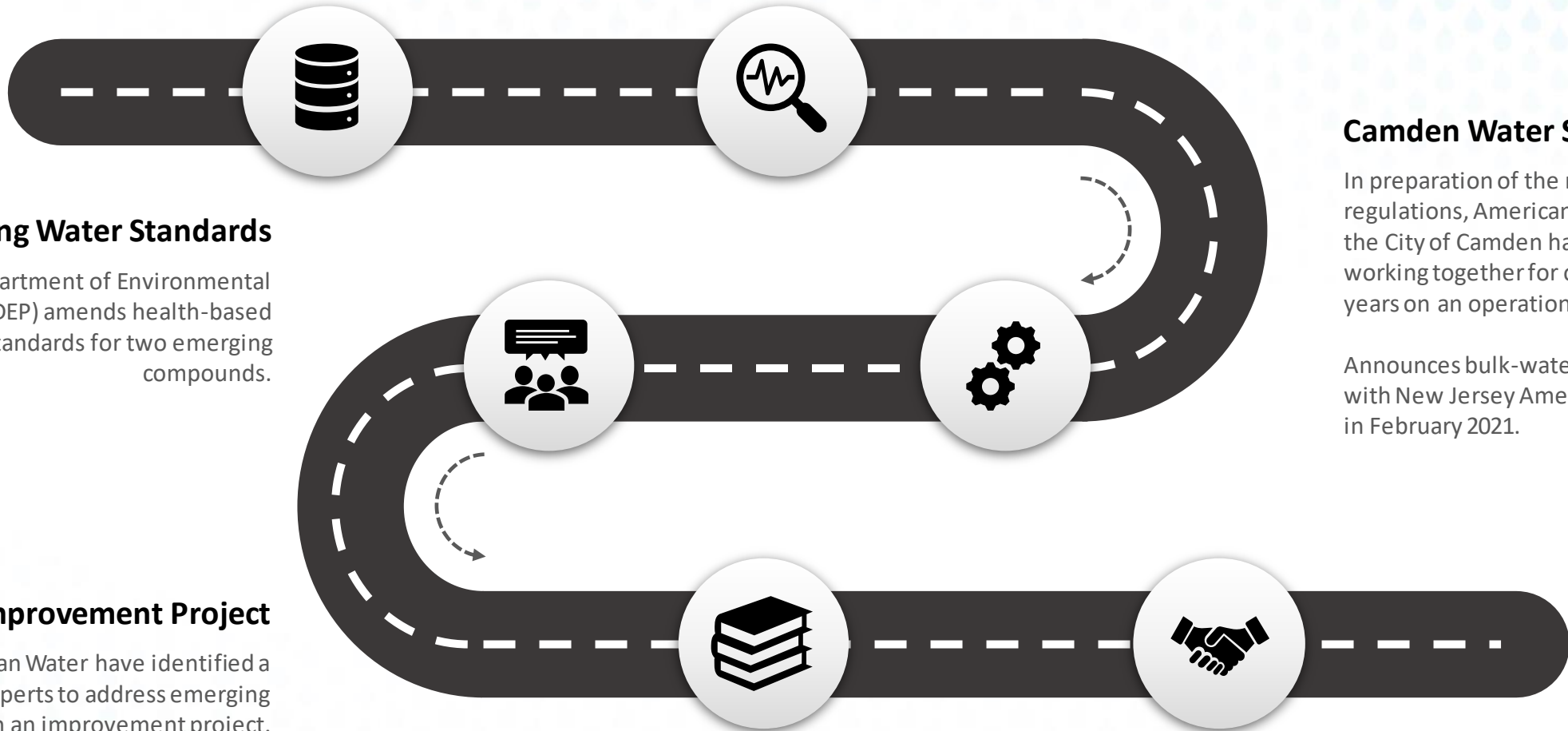
**SAFE, CLEAN, HIGH-QUALITY
WATER SERVICE AT YOUR TAP!**

Read our latest Water Quality Reports, specifically for your local community.

- New Jersey American Water customers: Visit newjerseyamwater.com
- City of Camden customers, serviced through American Water's Contract Services Group: Visit amwater.com/Camden



Camden's Proactive Approach to Water Quality



Drinking Water Standards

New Jersey Department of Environmental Protection (NJDEP) amends health-based drinking water standards for two emerging compounds.

Camden Water Supply

In preparation of the new NJDEP regulations, American Water and the City of Camden have been working together for over two years on an operational plan.

Announces bulk-water agreement with New Jersey American Water in February 2021.

Parkside Improvement Project

The City and American Water have identified a team of experts to address emerging compounds through an improvement project.

Announces improvement project in April 2021.

Next step, present to Parkside Community on June 30.



Phase 01

- Will begin late Summer 2021
- 6 to 8 months to achieve operational completion
- Building will be situated on Vesper Blvd.

Phase 02

- Work will commence in late 2022
- Address emerging compounds at the Morris and Delair wellfields
- More details, coming soon

- For more information, press releases and FAQ, visit: www.amwater.com/Camden

Camden's Continued Investment in Water Quality

The City of Camden and its contracted water system operator American Water take water quality and safety very seriously. The City is taking a proactive approach to remain compliant with new water quality standards mandated by the New Jersey Department of Environmental Protection (NJ DEP). The water in the Camden system currently meets or surpasses all drinking water standards under the Safe Drinking Water Act.

In advance of new NJ DEP regulations around emerging compounds, the City and American Water have been working together for over two years on an operational plan that will improve the City's ability to provide safe drinking water to the Camden community, as well as provide adequate quantity and pressure for essential services in the City.

To maintain water quality compliance, the City significantly reduced the use of its Parkside wells and has removed a number of wells in the Morris and Delair wellfield from service. The City entered into a 10-year bulk water agreement with New Jersey American Water to supplement its water system while the City installs improvements to these facilities.

The City and American Water have identified a team of experts to address PFAS and 1,4-dioxane through an investment project, which has been separated into two phases:

Phase 1: The first phase is underway with pilot testing, design engineering and permitting for the Parkside facility. Construction on new treatment facilities, a new building, and other improvements will begin late Summer 2021. To minimize disruption to residents and businesses, the building will be situated on Vesper Blvd. The project will take approximately six to eight months to achieve operational completion and the building containing the improvements should be completed by the end of 2022 and will include additional parking spots for public use.

Phase 2: The City will address both PFAS and 1,4-dioxane treatment for the Morris and Delair wellfields at the former Puchack plant site, which is no longer in service. This work will commence in late 2022 and is projected to take approximately two years to complete.

The City, American Water, and the Camden Collaborative Initiative, led by Cooper's Ferry Partnership, will work together to provide educational information to and engage with residents, businesses, community groups and other stakeholders about this important water quality project and the impact to those in the areas where construction is taking place.

Frequently Asked Questions

- **Is Camden's water safe?**
Yes. The water in the Camden system currently meets or surpasses all drinking water standards under the Safe Drinking Water Act.
- **How often does is the water tested in Camden?**
American Water samples and monitors the City's water to maintain compliance on a daily, weekly, monthly and quarterly basis. The water in the City of Camden's system currently meets or surpasses all current EPA and NJDEP standards for safe drinking water.
- **If the NJ DEP did not implement new regulations, would the City of Camden need to purchase water/enter into a water sales agreement with New Jersey American Water?**
No. If new regulations were not mandated by the state, Camden would not have to enter into an agreement with New Jersey American Water. However, to remain in compliance, Camden will supplement its current water supply in order to meet new regulations and help maintain adequate quantity and pressure for fire protection throughout the City while treatment is being planned and built.
- **Does this improvement project include New Jersey American Water customers in Camden?**
No, New Jersey American Water's supply is from its Delaware River Regional Water Treatment Plant, which uses the Delaware River as its primary source. This is why the City is able to supplement its water system using New Jersey American Water's supplies while installing these improvements.

Questions?
